

METHOD AND SYSTEM FOR PROVIDING REAL TIME CUSTOMER SERVICE

ABSTRACT OF THE DISCLOSURE

An exemplary embodiment of the invention is a method for providing customer service to a consumer of a credit product. The method includes receiving a service request from a consumer and performing an automated security check in response to the service request. The service request is processed in real time upon satisfying the security check and a database is updated in real time upon completion of said service request.

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